## Your Organization's Potentials Successfully Utilized

Consulting
Project Management
Operational and ISO Audits

Added value for your company is my goal



Joe Grob - Your Resource

## Services

- Optimize Business Processes in sales, procurement, contract management, order handling, production, storage management, logistics and service.
   Goal: Reduce costs, ensure on-time delivery, quality, and customer satisfaction
- Project Management. Lead or coach IT or organization projects
- **Operational Audits:** Evaluate operational strengths and weaknesses in terms of compliance, effectiveness, efficiency, and risk management; identify deficiencies and assess impacts; identify strengths and potentials; recommend a course of actions to address deficiencies and capitalize on strengths and potentials; monitor the implementation of changes and realization of benefits.
- **ISO-Audits 9001:2000:** Perform audits as a QM-System-Auditor in cooperation with registered Certification company; carry out internal audits or audits in preparation for certification.
- **IT-Systems Implementations:** Lead or coach implementation team; adapt and implement business processes, process flows, and organization; establish documentation; train employees.
- **Contract Management:** Provide efficient monitoring of costs, supplier due dates, availability of material and resources, short lead-time, and comprehensive claim management.
- **Special Assignments:** Trouble shooting, interim management.

## **Business Areas**

• Production, Wholesale / Retail Trade, Services, Logistics

## My Contribution to Your Success

- Long-term international experience with challenging assignments in different types of businesses and organizational structures
- Comprehensive knowledge in organization, informatics, trade, production, and logistics
- Provide and realize efficient, economical, and proven solutions based on practical experience within a short lead-time
- Flexibility to carry out special tasks
- Strong commitment to achieve your goals